



September 29, 2025

**Subject:** Important Update: **Turn Medical & US Med Equip (USME) Distribution Agreement Transition**

Dear Valued Partner,

We're writing to share an important update regarding our distribution operations.

**Turn Medical, LLC** has been engaged in the process of transitioning away from our current distribution partner, USMED EQUIP (USME), and moving to a direct distribution model managed by our company. This change reflects our commitment to providing you with the **Pronova-O2<sup>®</sup> Automated Prone Therapy System** and **InteliDerm<sup>®</sup> Powered Skin Protection**.

**What does this mean for you?**

- ✓ **No change to your current process** – You will continue to order, schedule pick-ups, and receive service exactly as you do today.
- ✓ **Same team, same support** – Your 855-ASK-TURN contact number and sales representatives remain unchanged.
- ✓ **New billing source** – Invoices will now come directly from **Turn Medical, LLC** instead of **USMED EQUIP**. **Product: Pronova-O<sub>2</sub><sup>®</sup> Automated Prone Therapy System #PNR001 and InteliDerm<sup>®M</sup> Powered Skin Protection Disposable Kit #IDDK001.**

We are working with your **Accounts Payable** department to get set up as a vendor in your system but will deliver all orders immediately and will invoice you once our vendor account is finalized.

We've worked diligently to ensure this transition is seamless and without disruption to your operations. If you have any questions or need assistance, our team is here to support you every step of the way. Please communicate any issues or opportunities to improve our relationship directly via email to [info@turnmedical.com](mailto:info@turnmedical.com) or 1-855-ASK-TURN. We are available 24/7/365.

Thank you for your continued trust and partnership. We're excited about this next chapter.

Warm regards,

*Tara Psencik*

**Tara Psencik**  
President and CEO